

PILL ASSIST™



FREQUENTLY ASKED QUESTIONS

1 Why should I use Pill Assist?

Pill Assist helps to ensure pill acceptance in 91% of cases with cats, 97% of cases for medium/large dogs and 98% for small dogs*. It's the ideal way to make sure your pet receives the medication your veterinarian has prescribed. Unlike cheese or a piece of meat, Pill Assist has been specifically designed to meet your pet's needs during medication periods with an adapted size and shape and a moderate calorie formula enriched with vitamins & prebiotics.

2 How should I use Pill Assist?



Hold the Pill Assist with your thumb and forefinger and insert the pill into the pocket with your other hand.



Using the hand that didn't touch the pill, squeeze the top half of Pill Assist closed. The Pill Assist is now sealed and ready to feed to your pet.



We recommend you put Pill Assist directly into the pet's mouth and not in the bowl to increase acceptance.



Pill Assist are highly palatable and tightly seal the capsule or tablet to hide the smell of the medication. However, try not to touch the Pill Assist with the hand that has come in contact with the medication as your pet could smell the residue and may reject both the medication and the Pill Assist. Some pets swallow whole and some will chew a few times before swallowing.

3 Can I use Pill Assist with all types of medication?

Pill Assist are designed to easily mould and shape to most pills, tablets and capsules. For any other kind of medication, follow your vet's recommendation.

4 Can I use Pill Assist with liquid medicine?

Pill Assist could be used to conceal liquid medicine but you may find this difficult and potentially messy to do. In any case, don't fill Pill Assist to the top with liquid since it will need room to close. Ask your vet for advice.

5 How do I use Pill Assist, if it is advised not to touch the medication with bare hands?

Some medications need to be handled with caution; in these situations ask your vet how to proceed.

6 Is Pill Assist adaptable to all sizes of pills and tablets?

The Pill Assist has been designed to fit most capsules and tablets. Its soft texture allows it to easily mould and shape around the capsule or tablet.

7 Once it has been opened, how do I ensure the freshness of Pill Assist?

The Pill Assist packaging has been specifically designed to keep the product fresh thanks to a zip lock design. We recommend you tightly close the zip and keep the pack in a dry environment at a stable, moderate temperature. We do not recommend refrigeration or freezing as this might alter the texture of the product.

8 Once it has been opened, how long does Pill Assist stay fresh?

Pill Assist should be kept somewhere dry and away from extreme temperatures, in its original packaging tightly closed. It is not recommended to keep a pack open for longer than one month.

9 Do I need to wear gloves when I give Pill Assist to my pet?

Pill Assist are completely safe to handle with bare hands. Remember to avoid touching Pill Assist with the hand that has come in contact with the medication as your pet could smell the residue and may reject both the medicine and the Pill Assist.

10 Is Pill Assist available in different flavours?

At Royal Canin we put the pet's needs first. That's why we have developed Pill Assist for cats and dogs, for dogs we have two formulas according to the dog's size. These two products are highly palatable, completely seal the smell of medication and ensure a successful pill acceptance in 98% of cases for small dogs and 97% of cases for medium/large dogs*.

11 How many calories does Pill Assist contain?

Pill Assist Cat contains 3 calories per unit. Pill Assist Small Dog contains approximately 10 calories per unit; Pill Assist Medium/Large Dog contains approximately 25 calories per unit. Pill Assist is not a complete and balanced diet, therefore intended for intermittent or supplemental feeding only.

12 Does Pill Assist contain chicken and gluten?

Pill Assist contains various sources of protein, including chicken and gluten which do not cause any issues for the majority of pets.

13 Is Pill Assist hypoallergenic?

Pill Assist are not designed to cater for pets suffering from food allergies. We advise you to follow your vet's recommendation.

14 How many times a day can I give Pill Assist to my pet?

Pill Assist are to be used as recommended by your vet. As they are intended for intermittent or supplemental feeding only, it is advised not to exceed 10% of your cat or dog's total daily calorie intake with Pill Assist. For example: for a 5kg dog a maximum of 3 pieces of Pill Assist Small Dog is advised per day.

15 Does the formula of Pill Assist contain Genetically Modified Organisms (GMO)?

At Royal Canin we always aim to offer the best nutrition for cats and dogs. That's why we select our ingredients rigorously. Pill Assist is formulated without GMO ingredients.

16 Can Pill Assist stain my clothes?

Pill Assist has a soft texture to hide the pill. This could possibly stain clothes but it would be expected to come out in the wash.

17 What makes Pill Assist different?

Pill Assist ensures pill acceptance in 91% of cases with cats, 97% of cases for medium/large dogs and 98% for small dogs*. Pill Assist has been specifically designed to meet the pet's needs during the medication period: it offers a soft texture which allows it to mould around the pill, is highly palatable and is formulated with an adapted energy content. Finally, Pill Assist has added vitamins and prebiotics to support your pet's health.

18 Can I give Pill Assist Cat to my dog, or Pill Assist Small Dog or Medium/Large Dog to my cat?

We recommend using Pill Assist Cat only in cats, and Pill Assist Small Dog and Medium/Large Dog only in dogs. This is because these products were formulated to answer the specific needs of each species, including adapted calorie content and high palatability. Both Pill Assist Small Dog and Medium/Large Dog are suitable for all sizes of dogs.

19 What are prebiotics and what are they used for?

Prebiotics are ingredients that stimulate the growth or activity of beneficial microorganisms in the gastrointestinal tract.

20 Can I use Pill Assist as a snack?

Pill Assist has been specifically developed to support pet owners who need to give medication to their pet. We don't recommend to use them as a snack. However, you can give Pill Assist once without a tablet or capsule before starting their course of medication.

21 How many Pill Assist come in a bag?

Pill Assist Small Dog and Medium/Large Dog hold 30 pill assist pieces per bag. Pill Assist Cat holds 45 pill assist pieces per bag. The reason Pill Assist Cat holds more than the dog is because the cat pieces are smaller than the dog and due to factory constraints we have the same size packaging for both products.

* Pill Assist was shown to enable a daily pill acceptance in 91% of cases with cats, Royal Canin Internal Study 2019. 97% of acceptance on medium and large dogs, 98% of acceptance on small dogs, Royal Canin internal study 2018.